



CONDUCT

Thank you for choosing Casa Masana!.

We hope - but are almost certain - that you will have a great time here.

You have not chosen a hotel but a holiday home, which means that action is also expected from your side. We expect you to live in this villa neatly, this includes the following:

1. Keeping the villa clean and tidying up: living room, hallway, kitchen, bedrooms, around the pool and porch.
2. After departure, you leave the villa broom clean.
3. Damage or defects before your arrival must be reported immediately to the manager.

Be economical with energy!

Water and electricity are a huge expense in Curaçao. This means that you do not leave the water tap running unnecessarily and that you are economical with water consumption anyway. When you are not in the villa, the lights and air conditioning are off. Even the person who is last in a room, such as the bathroom, kitchen, hallway or porch, turns off the light and does not leave it on unnecessarily.

For urgent malfunctions and emergencies, our manager is also available after office hours.

There are a number of do's and don'ts on Curaçao. In general, but also in Casa Masana. We do our very best to give you a great stay, but this is not possible without your cooperation. To this end, we have drawn up a number of rules that are actually very simple and self-evident.

1. **Registration**
 - a) By registering as a guest of Casa Masana, you are expected to be aware of our rules of conduct and the general terms and conditions and to adhere to them.
 - b) Upon arrival at the airport, you must first contact our manager.
2. **Visitors**
 - a) It is not allowed for guests to stay overnight other than those stated on the contract.
3. **Arrival and departure**
 - a) a) You can move into the villa on the agreed day of arrival. On the day of departure you must deliver the villa neatly and leave the rubbish in the appropriate containers.
 - b) b) The correct arrival and departure times are stated on your confirmation. If you are earlier or later, you must report this to the administrator.
4. **Dirt disposal**
 - a) a) Garbage should be thrown in the green container at the front of the house, the container should be placed at the road at regular intervals for emptying.
 - b) b) Do not leave food lying around that would allow unwanted pets such as ants/cockroaches and other pests to enter the house.
5. **Swimming pool**
 - a) a) The maximum depth of the pool is 165 cm and use is at your own risk.
 - b) b) For safety reasons, it is good to pay attention to each other and especially to the small children!!
 - c) c) CHILDREN WITHOUT A SWIMMING CERTIFICATE ARE NOT ALLOWED TO ENTER THE POOL WITHOUT ADULT SUPERVISION.
 - d) d) It is not allowed to eat or drink in the swimming pool.
 - e) e) Diving is prohibited.
6. **6) Fire safety**
 - a) If you wish to use the barbecue in the outdoor kitchen, additional cleaning costs will be charged. These costs are € 100,- However, we do not recommend using it and advise you to use a disposable barbecue.
7. **7) Parking**
 - a) The parking area of the Villa can accommodate 2 cars. You can also park for free on the adjacent road.
8. **8) Pets**
 - a) Pets are not allowed in Casa Masana.
9. **9) Subletting**
 - a) Subletting is not allowed
10. **10) Safety**
 - a) The villa is equipped with an alarm system, when leaving the house you must turn on the alarm.
11. **11) Liability**
 - a) a) The manager of Casa Masana is never liable for damage or theft of property of tenants.
 - b) b) The tenant is liable for damage he causes.
12. **12) Personal registration**
 - a) The registration of persons is personal, which means that if the guest is not there, no substitute can come.

13. 13) Clean

- a) Keep the villa neat and clean and do not damage it. We reserve the right to hold you liable for any damage caused.

14. Sanction

- 15. a) If you do not comply with any of our rules, we will issue you with a warning. If you do not comply, we may terminate the agreement with you. In that case, we will deny you immediate access to Casa Masana.
- 16. b) The manager reserves the right to terminate the rental agreement with immediate effect without prior warning if you do not comply with the Criminal Code. The use or possession of drugs is absolutely prohibited.
- 17. As you have read above, our rules are only natural. We assume that you will adhere to this and wish you a very nice time on Curaçao and in particular in Casa Masana!